

## Customer Success Story

# Sun Applications Archiving Solution

### Company

Pfizer Inc, founded in 1849, is dedicated to better health and greater access to healthcare for people and their valued animals. Pfizer's objective is helping people live longer, healthier, happier lives. Pfizer achieves them through discovering and developing breakthrough medicines; providing information on prevention, wellness, and treatment; consistent high-quality manufacturing of medicines, consumer products; and global leadership in corporate responsibility. With an annual turnover of USD 48.4 Billion(2006) they help 38 million patients everyday, employ more than 100,000 colleagues, utilize the skills of more than 12,000 medical researchers, and work in partnership with governments, individuals, and other payers for healthcare to treat and prevent illnesses—adding both years to life, and life to years.

### Project Charter

Client was migrating from Sun Applications to another ERP in the European region and Sun had been their core ERP application for over 7 to 8 years. It had to protect all the critical data that would be used for decision making as well as meet the statutory requirements to maintain transactional data for a given period of time. The project objectives were:

- Build a scalable archiving solution in Sun applications to ensure that data is maintained in a reportable format
- Integrate this archiving solution as part of the new ERP roll-out strategy to ensure seamless archival and protection of data in Sun.
- Ensure that the archived data is made available for access to other critical decision support systems
- Protect the integrity of data by ensuring appropriate access to users to the archived data

### Challenge

- To build a scalable archiving solution in Sun that can be part of the new ERP rollout strategy. As and when a country migrates from Sun to the new ERP application the solution needs to be adopted on a plug and play mode
- Build a Sun archiving solution in a central server with Citrix architecture on a common build and operate mode across all the European markets
- Ensure that data integrity of the archived data is maintained and statutory reporting requirements are taken care of.

### Company

Global Pharmaceutical Manufacturer

### Industry

Life Sciences

### Solution

Sun Applications (Infor FMS)

### Platform

Windows, SQL 2000

### Modules Implemented

Sun Accounting, Sun Business

### No. of Sites/Entities

8

### Implementation Time

10 Man-Months (6 Elapsed Months)

## Customer Success Story continued..

### Solution

Thirdware came up a Sun Applications Archiving solution that could be rolled out seamlessly as the markets migrate from Sun to other ERP. The solution involved:

- A central server, Citrix architecture Sun Build as per the company's global sun model
- Standard scripts to ensure that access controls to all users are on a read only basis and to the relevant report menu options based on their original access in Sun
- Additional reports built into Sun reporting module to ensure that key financial data is available for statutory reporting which were done through custom tools and other applications prior to this solution
- Custom add-on applications were built to maintain other critical data elements which needs to be integrated with Sun and reported wherever applicable

### Results and benefits to the customer

- A central server based Sun applications archiving solution was built on a plug and play model to help archive Sun data in a secure and report friendly manner
- The solution was built completely on an off-shore model which includes server build, archiving, testing, user training etc
- This solution helped in accelerating the roll out of the new ERP wherein archiving in Sun was done parallel to their go live date
- Additional statutory reporting requirements were met mostly through the development of Sun reports and a few market specific reporting add on applications. This ensured that the archiving solution was comprehensive and could run on a stand alone mode once the critical data from other Sun interfacing applications were moved to these add-on applications/databases.

### Summary

Thirdware successfully implemented a comprehensive Sun Archiving solution to address the need of the customer on central server architecture. The solution was scalable and could easily be rolled out in line with the aggressive ERP migration strategy adopted by the client.

*Study prepared by Thirdware in cooperation with customer*



ON TIME. WITHIN BUDGET.

### Thirdware Sun Applications Practice

#### Fast Facts

- » An experienced team of Consultants
- » Strong Industry Exposure
- » Ready Fit Tasks Team for Roll Outs

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